

## Your questions answered

### Q What can I connect and discharge into the new sewer?

A You can only connect your foul water system to the new sewer. This includes all kitchen wastewater, bathroom wastewater and toilet facilities. It does not include the disposal of any surface water from your property.

### Q When can my property be connected?

A After commissioning of the scheme, a letter will then be sent to all house owners advising that the connections can now be made and that the six-month period, with regard to public lateral drain connections, will start from the date of the letter.

### Q What steps do I need to take to connect to the public sewer?

A After consulting us, you should make your own arrangements to engage a drainage contractor or local builder to make the connection. You will need to apply for Building Regulation approval through your local council before undertaking the work.

### Q Who is responsible in the future?

A If you arrange for the connection upon completion of the new sewerage system, Anglian Water will be responsible for the maintenance and repair of the public lateral drain.

### Q If I have any concerns or problems, who do I contact?

A If you wish to talk to anyone regarding the agreement or have general queries regarding the scheme, please contact Anglian Water's First Time Sewerage Team on 01733 414386 during office hours.

## Agreement to the provision of a public drain

If you wish to take advantage of our offer for a free public lateral drain, please complete the form opposite, and return it to us in the pre-paid envelope provided as soon as possible.

## Agreement form

### First time sewerage scheme

Please complete the form below, place in the pre-paid envelope provided and return it to us as soon as possible.

Address of owner (please complete) \_\_\_\_\_

Postcode \_\_\_\_\_ Telephone \_\_\_\_\_

#### Please tick one of the following options:

I agree to Anglian Water's offer and will be connecting to the new sewer within six months of it being completed. I understand that the lateral will be vested as a public lateral drain upon completion. I understand that if I don't connect I will be liable for the full cost of the lateral.

I shall not be connecting my property to the public sewer within six months of the scheme completion. I accept that in the event of me making a future connection, I will be liable for both the lateral connection and infrastructure charges.

FOLD

FOLD

I am the owner of the above property and I have read the letter concerning the connection of my property to the public sewer.

Owner's name \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Address of owner (if different from above) \_\_\_\_\_

Postcode \_\_\_\_\_ Telephone \_\_\_\_\_

Please confirm your Anglian Water account reference number:  
(This can be found on the front of your water bill.)

## Your questions answered

### Q What can I connect and discharge into the new sewer?

A You can only connect your foul water system to the new sewer. This includes all kitchen wastewater, bathroom wastewater and toilet facilities. It does not include the disposal of any surface water from your property.

### Q When can my property be connected?

A After commissioning of the scheme, a letter will then be sent to all house owners advising that the connections can now be made and that the six-month period, with regard to public lateral drain connections, will start from the date of the letter.

### Q What steps do I need to take to connect to the public sewer?

A After consulting us, you should make your own arrangements to engage a drainage contractor or local builder to make the connection. You will need to apply for Building Regulation approval through your local council before undertaking the work.

### Q Who is responsible in the future?

A If you arrange for the connection upon completion of the new sewerage system, Anglian Water will be responsible for the maintenance and repair of the public lateral drain.

### Q If I have any concerns or problems, who do I contact?

A If you wish to talk to anyone regarding the agreement or have general queries regarding the scheme, please contact Anglian Water's First Time Sewerage Team on 01733 414386 during office hours.

## Agreement to the provision of a public drain

If you wish to take advantage of our offer for a free public lateral drain, please complete the form opposite, and return it to us in the pre-paid envelope provided as soon as possible.

## Agreement form

### First time sewerage scheme

Please complete the form below, place in the pre-paid envelope provided and return it to us as soon as possible.

Address of owner (please complete) \_\_\_\_\_

Postcode \_\_\_\_\_ Telephone \_\_\_\_\_

#### Please tick one of the following options:

I agree to Anglian Water's offer and will be connecting to the new sewer within six months of it being completed. I understand that the lateral will be vested as a public lateral drain upon completion. I understand that if I don't connect I will be liable for the full cost of the lateral.

I shall not be connecting my property to the public sewer within six months of the scheme completion. I accept that in the event of me making a future connection, I will be liable for both the lateral connection and infrastructure charges.

FOLD

FOLD

I am the owner of the above property and I have read the letter concerning the connection of my property to the public sewer.

Owner's name \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Address of owner (if different from above) \_\_\_\_\_

Postcode \_\_\_\_\_ Telephone \_\_\_\_\_

Please confirm your Anglian Water account reference number:  
(This can be found on the front of your water bill.)