

Your questions answered

Q Who pays for constructing the public sewer?

A Anglian Water pays for the work, with the cost being spread across all our customers through our annual sewerage charges.

Q Do I have to connect?

A No. Anglian Water can't insist that you connect to the new sewer if you do not wish to do so. The only exception to this is where an existing sewerage system is taken over by Anglian Water and houses are automatically connected. However, once the sewer is operational and any property's drainage is found to be causing pollution to any watercourse, the district council's environmental health department can take action that may lead to prosecution.

Please note: a local authority could request connection to a public sewer if it is available within 30 metres of the premises. It will be much more expensive to connect to the sewer if an agreement to connect is not entered into when the sewer is being constructed.

Q What will it cost me if I sign up to Anglian Water's offer?

- The cost of laying a pipe (house drain) from your property to the boundary of your land. For this work within your land, you would normally employ a local builder.
- The cost of separating your surface water from your foul water (if necessary).
- You have to apply to the Building Control section of your local council for a Building Control inspection, which they normally charge a fee.
- As a special additional offer we will also waive your annual sewerage charges, for the first six months after the public sewer is provided. Anglian Water will notify you of the commencement date of this six month period.



A typical pipelaying installation for first time sewerage projects.

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Q What would it cost me if I applied for a sewer connection after the sewer is constructed?

- A one-off fixed infrastructure charge is applied to all new customer connections + VAT.
- The cost of laying the public lateral drain, which is normally in the road, from the public sewer to the boundary of your property. This can cost several thousand pounds.
- You would also have the cost of providing your own private pipe to your boundary and the Building Control inspection fee (as mentioned above).
- Your sewerage service charges would start immediately upon your connection to the public sewer.

Q What cost am I liable for if I sign up to Anglian Water's offer but do not connect within six months?

- If a connection is not made within this period, Anglian Water will seek to recover the cost of providing the public lateral drain.

Q What sewerage charges will I pay?

A Please see the attached leaflet, which gives details of our current charges.

Q How do I apply for my 'public lateral drain'?

A Simply complete the form at the back of this leaflet and return it to us. We will then visit you, usually during construction, to establish the best location for your lateral drain.

If your public lateral drain crosses private land, Anglian Water will contact you to discuss the procedure needed to make the connection.

Q Who undertakes the work within my property boundary?

A You (the property owner) are responsible for arranging and paying for all work within your property boundary. Building Regulations approval will have to be sought from your local council, on which they can advise.

